



# EMPLOYMENT & TRAINING



**COUNTIES SERVED**  
Kittitas, Klickitat,  
Skamania, Yakima

**FOR 55 YEARS**, People For People has offered employment and training services. The services provide training and support for individuals to gain and retain employment under the Workforce Innovations and Opportunity Act (WIOA), WorkFirst, and other special projects.

**CLIENTS SERVED:** 1,216

## **WIOA ADULT**

Served: 280  
Job placement: 93  
Average wage: \$17.47

## **WIOA DISLOCATED WORKER**

Served: 276  
Job placement: 128  
Average wage: \$20.12

## **WIOA YOUTH PROGRAM**

Served: 372  
Job placement: 123  
Continued education: 13

## **COMMERCE WORKFIRST PROGRAMS**

Served: 68  
Job placement: 22

## **BFET**

Served: 115  
Job placement: 53

## **DIVERSION PROGRAM**

Served: 26

## **SPECIAL PROJECTS**

Served: 79  
Job placement: 16

## SUCCESS STORY

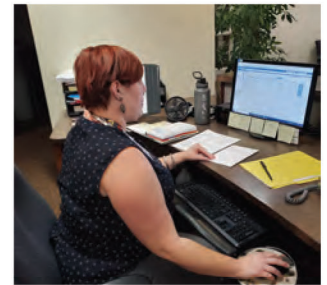
The impacts of the COVID 19 pandemic have been felt by all of us in one way or another. Wanda was no exception, and like so many others found herself unemployed after working 17 years as a caregiver in an adult family home.

Wanda decided she would need to explore a new career path in the medical field. After being enrolled in the Disaster Relief DWG, her Career Counselor helped her explore training options and she was soon enrolled in the South Seattle College Medical Administration program. While working to complete her education, Wanda was placed in Disaster Relief Employment (DRE) as a COVID screener/Information Clerk at Comprehensive Healthcare.

For the first time in Wanda's life she had gained employment that provided her with full benefits. She stated that,

"Having health insurance, receiving vacation time, and being able to start a 401k is a dream come true! "People For People has been a blessing to me and my family in a time of loss and stress. They helped with my retraining and career placement to direct my path to one of personal and professional growth."

- Wanda



# TRANSPORTATION



**PEOPLE FOR PEOPLE** offers transportation services for individuals who may not have access to public or private transportation or who have physical, cognitive, or other impairments that may require specialized transportation.

## **MILES TRAVELED**

919,279

## **PASSENGER TRIPS**

59,134

## **COUNTIES SERVED**

Adams Lincoln  
Grant Yakima



## SUCCESS STORY

"I am disabled and am unable to do things for myself. The drivers at People For People help me out when I need to get groceries. They are the quintessential of service, superb, the epitome of excellence!

- Clifford

# MEALS ON WHEELS



**PEOPLE FOR PEOPLE** offers the Meals On Wheels program at eight meal sites that are located throughout Yakima County (outside of the Yakama Reservation) where seniors 60 and older can pick-up 7-day frozen meals on a weekly basis. For those seniors who are homebound and unable to pick up meals we offer home delivered, 7-day frozen meals.

**MEALS SERVED:** 145,527  
**UNDUPLICATED:** 960  
**COUNTY SERVED:** Yakima

#### **ADDITIONAL SERVICES**

Farmers Market vouchers: 1006  
Emergency shelf-stable meals: 478  
Meals For Pets: 174

#### **ADDITIONAL SUPPLIES FOR HOMEBOUND SENIORS:**

Served: 1006

(Year round supplies: heaters, fans, walkers, canes, microwaves, masks, pet gifts, disinfecting products, hygiene items and Safeway gift cards)

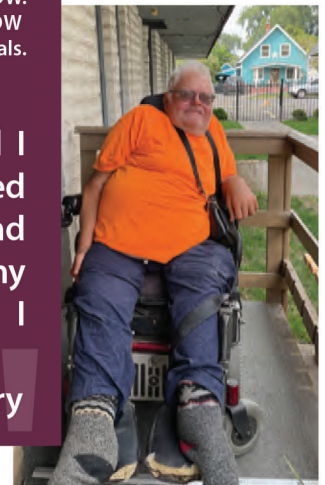
**Holiday Wish List gifts:** 55

## SUCCESS STORY

Henry is a 72 year old disabled homebound senior who has been using the Meals On Wheels (MOW) program for three years. Henry does not have anyone to shop or prepare meals for him and relies on his daily nutrition that is provided to him by MOW. He enjoys being visited by the MOW volunteers when they bring him his meals. Henry said,

"It brightens my day and I enjoy the more balanced meals with meat and vegetables. They meet my nutritional needs and I love them!"

- Henry



# NON-EMERGENCY MEDICAL TRANSPORTATION (NEMT)



**THE NEMT STAFF** coordinates transportation and related services for Medicaid-eligible clients in a nine county service area.

Services include: mileage reimbursement, gas vouchers, tickets for transit, Greyhound, Amtrak, and transports by volunteer drivers, accessible vans, and taxis.

#### **BROKERING SERVICES**

Calls: 49,575  
Trips: 100,295  
Nights of lodging: 11,567

#### **COUNTIES SERVED**

Chelan	Kittitas
Columbia	Okanogan
Douglas	Walla Walla
Benton	Yakima
Franklin	

## SUCCESS STORY

In addition to the services that the Non-Emergency Medical Transportation program provides they also assist with trips to life sustaining dialysis treatment centers throughout nine counties in Central Washington. Currently in Yakima County, dialysis services are provided in Sunnyside, Wapato, Yakima and Zillah Davita centers. The NEMT program also transports clients to transplant appointments in Seattle, as well as assists with lodging for client's while they need to be in close proximity to the hospital. One client stated,



"They always have a smile and kind word to share with me and are always there to pick me up regardless of weather. Plus, they always make sure I get safely back into my home after a long dialysis treatment day."

- Robert

# GREATER COLUMBIA 2-1-1



**GREATER COLUMBIA 2-1-1** is an information and referral call center that provides health and human service resources.

**CALLS HANDLED**  
99,445

**COUNTIES SERVED**  
16, refer to map

## TOP TEN REQUESTS FOR HELP

1. Other healthcare
2. Coronavirus
3. Tax preparation
4. Help buying food
5. Rental assistance
6. Electric assistance
7. Low cost housing
8. Food banks/food delivery
9. Government/legal
10. Transportation

## SUCCESS STORY

Ashley is a single mom who recently graduated from the outpatient program through Triumph Treatment Center. After graduating she found herself sober, but unemployed with no job skills. Ashley's case worker referred her to 2-1-1 where she was able to get all the resources she needed to regain control of her life.

Ashley began working as a COVID 2-1-1 call center representative through the Community Jobs program which then turned into a permanent job as a 2-1-1 representative. Ashley said that,



"Through the Community Jobs program and the resources from 2-1-1 I learned all about the resources available and have utilized them personally. Now I'm employed, living a happy and healthy life with my daughter Maizey, I'm a student at YVC and have a bright future."

- Ashley

# LONG-TERM CARE OMBUDSMAN PROGRAM



**VOLUNTEERS AND STAFF** of the Long-term Care Ombudsman Program advocate for the rights of residents in long term care facilities.

**VOLUNTEER HOURS:** 50

**COMPLAINTS RESOLVED:** 40

**COUNTIES SERVED:**  
Yakima, Kittitas



## SUCCESS STORY

Frances had been living in a nursing home for one year. Due to a stroke, she was unable to move her body and she was in bed most of the time. Frances told her Ombudsman that another resident was coming into her room and hitting her, grabbing her arms and legs and yelling at her. The Ombudsman worked with the facility staff to investigate the situation and ensure that Frances was safe in her room and ease her fears. Frances said,

"I am so grateful for my Ombudsman, I don't know what I would have done without her help."

- Francis

# BASIC FOOD INITIATIVE



**PEOPLE FOR PEOPLE** provides Basic Food outreach and education to 35 counties in Eastern Washington and helps individuals with the application process through the Greater Columbia 2-1-1 Call Center.

**APPLICATIONS:** 1295

**COUNTIES SERVED:**  
35, refer to map



BUILDING  
**HOPE**

FEEDING  
SENIORS

Why **MEALS ON WHEELS**  
needs a new home.

**OUR MOST VULNERABLE NEED  
US NOW MORE THAN EVER**



HELP US RAISE  
**\$2 MILLION**

FOR A NEW  
COMMERCIAL KITCHEN

We were already at **MAXIMUM CAPACITY** and in just three months, our meals through Meals On Wheels have **INCREASED FROM 9,800 TO MORE THAN 14,000 MEALS** per month

**WE'VE NEVER HAD ONE LOCATION**



to cook



store supplies



have all staff  
in one place



We currently use 3 community centers to cook over 100,000 meals a year for seniors. The extra expense of additional staff at each location and the constant back and forth between the different kitchens has made it very inefficient to feed those in need age 60 and over.

**That's why WE NEED YOUR HELP!**

**ONE LOCATION  
WHERE WE COULD  
DO IT ALL!**



a new operating  
facility that will  
contain a kitchen



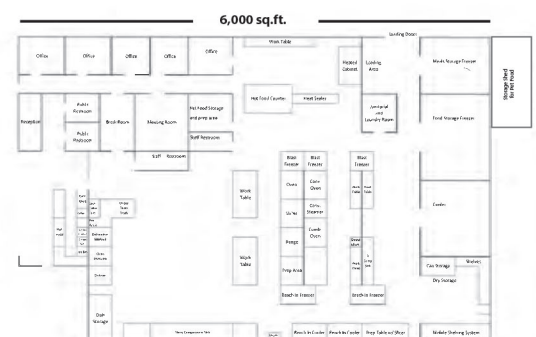
delivery and  
distribution  
process



a site for  
social dining  
experiences



administration  
functions










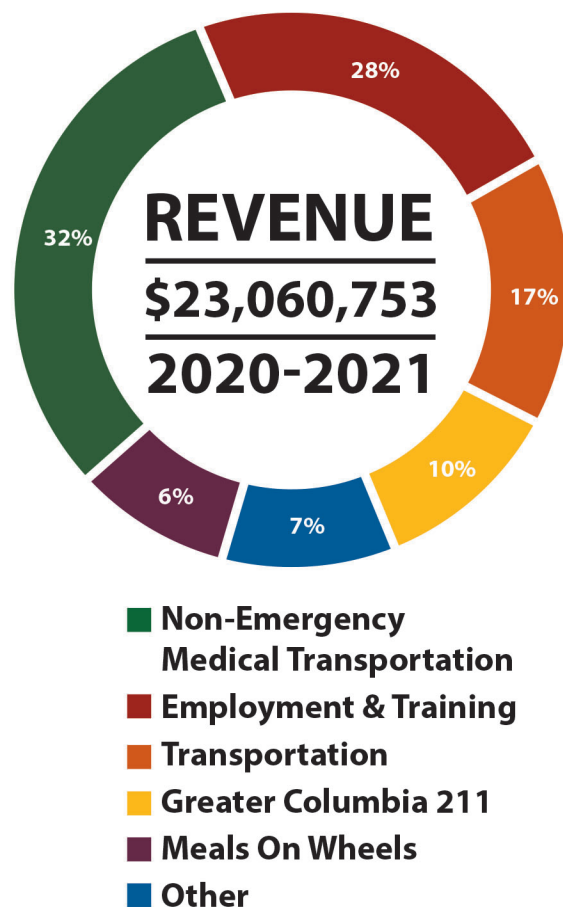
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**PLEASE CONSIDER DONATING. EVERY DOLLAR COUNTS.**

[www.pfp.org](http://www.pfp.org)



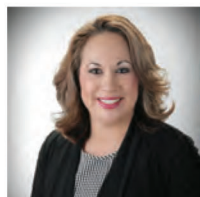
-  **Greater Columbia 2-1-1**
-  **Employment and Training**
-  **Meals On Wheels**
-  **Non-Emergency Medical Transportation**
-  **Transportation**
-  **Long-term Care Ombudsman Program**
-  **Basic Food Outreach Program**



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**509-248-6726 | www.pfp.org**  
**304. Lincoln Ave. Yakima, WA 98902**

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