



PEOPLE FOR PEOPLE

Working Together,
Changing Lives



2013
ANNUAL REPORT



"I HAVE BEEN ABLE TO MOVE FROM A FUTURE THAT HELD LITTLE TO NO DIRECTION TO A PLAN AND PATH..."



EMPLOYMENT & TRAINING

FOR 54 YEARS, PEOPLE FOR PEOPLE HAS OFFERED EMPLOYMENT AND TRAINING SERVICES. THE SERVICES PROVIDE TRAINING AND SUPPORT FOR INDIVIDUALS TO GAIN AND RETAIN EMPLOYMENT UNDER THE WORKFORCE INNOVATIONS AND OPPORTUNITY ACT (WIOA), WORKFIRST, AND OTHER SPECIAL PROJECTS.

CLIENTS SERVED: 967

COMMERCE WORKFIRST PROGRAMS
Served: 179
Job placement: 49

WIOA ADULT PROGRAM
Served: 270
Job placement: 106
Average wage: \$16.12

WIOA DISLOCATED WORKER PROGRAM
Served: 371
Job placement: 163
Average wage: \$18.98

WIOA YOUTH PROGRAM
Served: 27
Job placement or continued education: 11

DIVERSION PROGRAM
Served: 61

BFET
Served: 59
Job placement: 35

COUNTIES SERVED
Kittitas, Klickitat, Skamania, Yakima

SUCCESS STORY

Wyatt made multiple attempts to get his life on a path that had focus and direction but always let something get in the way. After the birth of his children he made the decision that he wanted to be a positive force in his children's lives. That's when he decided to enter the Community Jobs program. His commitment was evident in his work, appearance, pride in himself and his family unit. Today he is a desired employee and important member of his work team.

"THANK YOU PEOPLE FOR PEOPLE, I HAVE BEEN ABLE TO MOVE FROM A FUTURE THAT HELD LITTLE TO NO DIRECTION TO A PLAN AND PATH THAT WILL PROVIDE FOR MY FAMILY AND MYSELF TO BECOME COMFORTABLE AND HAPPY."

- WYATT



**"I FEEL WONDERFUL ABOUT
THE SERVICE THAT PEOPLE FOR PEOPLE
DOES FOR ME!"**



TRANSPORTATION

PEOPLE FOR PEOPLE offers transportation services for individuals who may not have access to public or private transportation or who have physical, cognitive, or other impairments that may require specialized transportation.

MILES TRAVELED	PASSENGER TRIPS	COUNTIES SERVED
1,044,443	100,427	Adams, Grant, Lincoln, Yakima

SUCCESS STORY

"I FEEL WONDERFUL ABOUT THE SERVICE THAT PEOPLE FOR PEOPLE DOES FOR ME! WHEN I CAME HERE, I NEEDED SOMEONE TO PICK ME UP BECAUSE I COULDN'T DRIVE FROM HERITAGE UNIVERSITY. I STARTED GOING THREE TIMES A WEEK TO VOLUNTEER THERE, AND THEN I NEEDED A RIDE HOME.

FROM THE BEGINNING THE PEOPLE HAVE BEEN VERY GRACIOUS AND VERY HELPFUL. IT'S BEEN 12 YEARS THAT I'VE USED THE SERVICE. I LIKE THAT THE DRIVERS ARE WONDERFUL, FRIENDLY, AND CORDIAL TOO."

– SISTER MARINA ROSE



SEATTLE
SEAHAWKS

"YOU HAVE GIVEN ME BACK
MY INDEPENDENCE."



NON-EMERGENCY MEDICAL TRANSPORTATION (NEMT)

THE NEMT STAFF COORDINATES TRANSPORTATION AND RELATED SERVICES FOR MEDICAID-ELIGIBLE CLIENTS IN A NINE COUNTY SERVICE AREA.

SERVICES INCLUDE: MILEAGE REIMBURSEMENT, GAS VOUCHERS, TICKETS FOR TRANSIT GREYHOUND AMTRAK, AND TRANSPORTS BY VOLUNTEER DRIVERS, ACCESSIBLE VANS, AND TAXIS.

BROKERING SERVICES

Trips: 160,955

Nights of lodging: 13,123

COUNTIES SERVED

Chelan

Columbia

Douglas

Benton

Franklin

Kittitas

Okanogan

Walla Walla

Yakima

SUCCESS STORY

"I want to **THANK YOU** for Your **COMPASSION**, care, your diligence and accurate and professionalism comes service for my transportation across the phone. You have never failed to arrange my needs. You have given me back appointment requests right, my independence after having thank you so much for caring!" ten back surgeries, and you've made it possible for me to get the medical care that I need.

- Connie Frankhauser



"...THE FOOD IS DELICIOUS AND THE FELLOWSHIP WITH OTHER SENIORS IS UPLIFTING."



MEALS ON WHEELS

PEOPLE FOR PEOPLE offers the Meals On Wheels program at seven meal sites that are located throughout Yakima County where seniors 60 and older can enjoy a hot, nutritious meal, socialize, or play games. Delivery services provide home bound seniors a hot meal in the comfort of their own home.

MEALS SERVED: 125,048
UNDUPLICATED: 1,167
COUNTY SERVED: Yakima

ADDITIONAL SERVICES
Farmers market vouchers: 808
Emergency stable meals: 207
Meals For Pets: 143 pets served

ADDITIONAL SUPPLIES FOR HOMEBOUND SENIORS:
86 served
(year round supplies: shoes, heaters/fans, canes/walkers etc.)
Holiday gifts: 23 seniors

SUCCESS STORY

LINDA IS AN ACTIVE SENIOR WHO LOVES ATTENDING THE MEALS ON WHEELS DINING ROOM LUNCHES SERVED AT THE HENRY BEAUCHAMP COMMUNITY CENTER. LINDA SAID WHAT SHE ENJOYS MOST ABOUT THE SENIOR PROGRAM IS THAT,

"THE FOOD IS DELICIOUS AND THE FELLOWSHIP WITH OTHER SENIORS IS UPLIFTING. I LOOK FORWARD TO COMING FOR LUNCH EVERYDAY."

- LINDA



**"I WAS GRATEFUL TO 2-1-1
FOR HELPING MY FATHER FEEL
MORE AT PEACE..."**



GREATER COLUMBIA 2-1-1

GREATER COLUMBIA 2-1-1 IS AN INFORMATION AND REFERRAL CALL CENTER THAT PROVIDES HEALTH AND HUMAN SERVICE RESOURCES.

**CALLS HANDLED
29,000
COUNTIES SERVED
16, refer to map**

TOP TEN REQUESTS FOR HELP

1. Family and community needs	8,063
2. Free tax prep/EITC or VITA	3,828
3. Government assistance	2,477
4. Food/foodbank	1,451
5. Rental assistance	1,287
6. Legal assistance	1,253
7. Utility assistance	1,158
8. Transportation requests	1,088
9. Permanent housing	1,027
10. Emergency shelter requests	713

SUCCESS STORY

James* who was a senior and a veteran, had recently been diagnosed with cancer. He had heard about 2-1-1 from his doctor and called out of concern for his son who had quit his job to come and be his caretaker during treatment. 2-1-1 provided James with several resources for caregiving support groups and respite care provider opportunities. He was very grateful for the resources and for someone that they both could talk to about their fears and concerns.

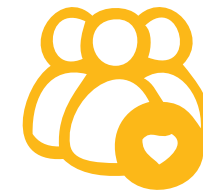
Later, James' son called to let 2-1-1 know that his father had passed away and to thank them. He stated,

"I WAS GRATEFUL TO 2-1-1 FOR HELPING MY FATHER FEEL MORE AT PEACE AND FOR PROVIDING RESOURCES THAT WE BOTH NEVER KNEW EXISTED SO THAT WE COULD CONNECT WITH OTHER FAMILIES GOING THROUGH SIMILAR HARDSHIPS!"

*Names and photograph have been changed for privacy purposes.



**"THANK YOU FOR GIVING
ME BACK MY LIFE."**



LONG-TERM CARE OMBUDSMAN PROGRAM

SUCCESS STORY

**VOLUNTEERS AND STAFF
OF THE LONG-TERM CARE OMBUDSMAN
PROGRAM ADVOCATE FOR THE RIGHTS
OF RESIDENTS IN LONG TERM CARE
FACILITIES.**

VOLUNTEER HOURS: 460
COMPLAINTS RESOLVED: 60%
COUNTIES SERVED: Yakima, Kittitas

"Thank you for giving me back my life. My daughter took over my finances and put me in a facility. I had nowhere to turn until I spoke with your Ombudsman. She helped me get an attorney, who revoked the powers of attorney I had given my daughter when I had surgery, and stopped the draining of my bank accounts. Without your assistance, I don't know what I would have done.**"**

- Name withheld - 90 year old resident



BASIC FOOD INITIATIVE

PEOPLE FOR PEOPLE provides Basic Food outreach and education to 35 counties in Washington and helps individuals with the application process through the Greater Columbia 2-1-1 call center.

APPLICATIONS: 1295
COUNTIES SERVED:
35, refer to map

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REVENUE IN REVIEW

FISCAL YEAR
2018-2019

FINANCIALS



NON-EMERGENCY MEDICAL
TRANSPORTATION

40%



EMPLOYMENT & TRAINING

25%



TRANSPORTATION

21%

7%

GREATER COLUMBIA 211



6%

MEALS ON WHEELS



1%

OTHER





**Employment
and Training**



**Greater
Columbia 211**



Transportation



**Long-term
Ombudsman Program**



**Non-Emergency
Medical Transportation**



**Basic Food
Outreach Program**



Meals On Wheels

People For People is an equal opportunity employer and provider of employment and training and other services. People For People does not discriminate in providing services on the grounds of race, creed, color, religion, national origin, gender, age, marital status or the presence of any sensory, mental or physical handicap. Auxiliary aids and services are available upon request to persons with disabilities. TTY 711.



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